

Terms & Conditions – CosyCameras.co.uk

Welcome to CosyCameras.co.uk, introducing you to a new, exciting and diverse range of stylish fashionable camera bags for women!

1. Seller

The Seller is CosyCameras, our offices are based in South-West London in the county of Surrey.

2. Order process

2.1 Our display of products on our website is an invitation and not an offer to sell those goods to you.

2.2 An offer is made when you place the order for your products. However, we will not have made a contract with you unless and until we accept your offer (see point 2.5 below).

2.3 We take payment from your card, when we process your order and have checked your card details. Goods are subject to availability. If we are unable to supply the goods, we will inform you of this as soon as possible. A full refund will be given if you have already paid for the goods.

2.4 If you enter a correct e-mail address we will send you an order acknowledgement e-mail. This is not order confirmation or order acceptance from us.

2.5 Unless we have notified you that we do not accept your order or you have cancelled it, order acceptance and the creation of the contract between you and us will take place at the point the goods you have ordered are despatched from our warehouse to be delivered to the address you have given us. It does not take place until that stage, even though we may have debited your card (see 2.3 above) or we have sent acknowledging e-mails (see 2.4 above). Very occasionally an error may occur resulting in the goods described on our website not being the goods actually available for sale. If this occurs your order will not be or have been accepted. We may ask you whether you wish to purchase other goods we may have available or the goods which may have been despatched to you in error. If so your order will be amended. Otherwise, we will treat any order as cancelled and any incorrect goods despatched will be collected for full refund.

2.6 The contract will be formed at the place of despatch of the goods.

2.7 All orders that you place on this website will be subject to acceptance in accordance with clause 2.5 of these terms and conditions.

2.8 We do not file details of your order for you to access please print out these terms and conditions and the order acknowledgement for your own record.

2.9 It is your responsibility as a customer to ensure that you have entered/selected the correct delivery address.

3. Payment

3.1 Payment may be made by any single one of the methods indicated on our website, we are unable to process orders with more than one method of payment.

3.2 All total prices for goods and services at the checkout represent the total price payable by the customer for those items, regardless of the address for delivery. For deliveries to the EU, this price includes VAT (or VAT equivalent) at the current rate. Although this price is the same for deliveries outside the EU, where VAT (or VAT equivalent) may not be applicable, customers are not entitled to any discount or refund to account for the differences in tax treatment and will pay the same price for the item as a customer placing an order for delivery to the EU. Other components of the total price at the checkout, including delivery charge, may vary for each customer.

3.3 We do our best to make sure that prices are correctly shown but very occasionally an error may occur. If this should happen, we will correct the price and ask you to confirm whether you still wish to purchase the goods at the correct price. If we are unable to contact you, we will treat the order as cancelled. We will not accept an order if there is a pricing error.

4. Delivery

4.1. Delivery outside of the UK but within the EU will incur additional delivery charges, please email for estimate. For delivery outside of the EU please contact us.

4.2 We deliver to any UK address. We also offer delivery to most European countries (please email for prices). We do not deliver to PO Boxes. Orders placed for these addresses will be cancelled and a full refund will be given if you have already paid for the goods.

4.3 Orders may generally require a signature to acknowledge delivery. The signature of the person accepting delivery at the delivery address will be proof that delivery has been received by you or the person, to whom the order is addressed. If no one is available to accept the delivery you will receive a card to advise that a delivery has been attempted.

5. General

5.1 All measurements are approximate.

5.2 The reproduction of colours is as accurate as the photographic and production process will allow.

5.3 All matters concerning and incidental to any offer or agreement for the purchase and sale of goods from our website shall be in English and construed and governed

according to English law and the English courts shall have jurisdiction in all such matters.

5.4 The reductions shown in clearance sections are reductions from the original price charged on the website. Occasionally these prices may have applied more than six months ago.

6. Cancellation & Returns

If, for any reason, you wish to do so you have the right to cancel any order you have placed. Where the goods have been delivered to you, you may cancel them up to 7 working days, starting from the day after the goods were received, in line with the Consumer Protection (Distance Selling) Regulations 2000.

The following procedures will apply:

6.1 You can email our CosyCameras Web Team at info@cosycameras.co.uk . If you have contacted us to cancel before delivery of your goods, though your order will have been cancelled, normally delivery cannot be interrupted (except possibly if cancellation takes place within 60 minutes of order).

6.2 Cosy Cameras will be happy to exchange or refund your purchase within 7 days of delivery, for goods that do not meet your expectations. Please note you will be responsible for postage costs and proof of delivery is recommended. Unwanted goods must be returned in a fully resaleable condition and any tags must be intact. We reserve the right to refuse an exchange or refund if goods are not returned in a saleable condition or are damaged.

6.3 For instructions on how to return an order, please email our returns department at info@cosycameras.co.uk and title your email 'return' .

THESE TERMS AND CONDITIONS DO NOT IN ANY WAY AFFECT YOUR STATUTORY RIGHTS

7. Sale Items

The reductions shown are reductions from the original price charged on the website. Occasionally these prices may have applied more than six months ago.

8. Third Party Sales

The Site may contain links to other sites on the Internet, all of which have their own privacy and data collection practices. Links to sites are provided only for your convenience and you access such sites at your own risk. Links do not imply that we sponsor, endorse, are affiliated with or associated with, or have been legally authorized to use any trademark, trade name, service mark, design, logo, symbol or other copyrighted material displayed on or accessible through such sites

9. Disclaimer

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